

From: (b)(6); Contractor Info
Sent: Wed, 26 Aug 2020 20:26:24 +0000
To: Crawford, John (NIH/OD/ORS) [E]; (b)(6); Contractor Info; Browne, David (NIH/OD/ORS) [T]
Cc: Mason, Russell (NIH/OD/ORS) [E]; Griggs, Christine (NIH/OD/ORS) [E]; Taylor, Rodney (NIH/OD/ORS) [E]; Harman, Carole (NIH/OD/ORS) [E]
Subject: RE: [Ext] Customer issue

Thanks for the heads up, John.

Yes – mask wearing at all times is required and I'll discuss with Rangoli operator.

(b)(6);

From: Crawford, John (NIH/OD/ORS) [E] <crawfj@ors.od.nih.gov>
Sent: Wednesday, August 26, 2020 4:21 PM
To: (b)(6); Contractor Info; Name of Non-Key Personnel .com>; (b)(6); Contractor Info
(b)(6); Contractor Info; Name of .org>; Browne, David (NIH/OD/ORS) [T] <browned2@mail.nih.gov>
Cc: Mason, Russell (NIH/OD/ORS) [E] <russell.mason@nih.gov>; Griggs, Christine (NIH/OD/ORS) [E] <christine.griggs@nih.gov>; Taylor, Rodney (NIH/OD/ORS) [E] <rodney.taylor@nih.gov>; Harman, Carole (NIH/OD/ORS) [E] <harmanc@ors.od.nih.gov>
Subject: [Ext] Customer issue

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Gentlemen,

I am attaching a complaint from a customer in the building 35 cluster. Please instruct the staff to wear their masks at all times while on campus. This is an NIH requirement.

. I was mentioning a concern I had related to the food trucks parked near Bldg. 35. Twice I noted the food truck employees without masks while attending customers from inside the truck. I am not familiar with the regulations but feel that it may detour some people from using the service if they consider this practice unsafe.

I observed this on:

Tuesday 8/25 at 2pm, Mardi Gras Tyme
Wednesday 8/26 at 1:30pm, Rangoli

John M. Crawford
Director of Food Services, Retail and Concession Programs
Division of Amenities and Transportation Services
Office of Research Services
National Institutes of Health